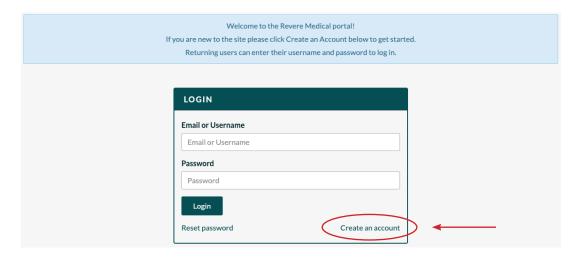




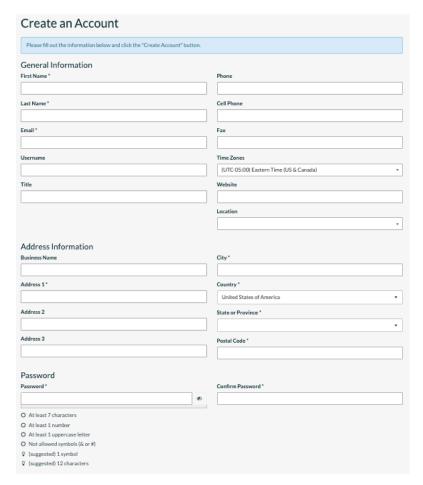
Online Ordering Guide

For questions and help contact: support@fenwaycommunications.com



NEW USER REGISTRATION

To register for a new account, please click "Create an account" on the login page. When complete, click the "Create Account" button.



NAVIGATION & CONTACT INFORMATION

Top Menu:

Home: Brings you back to the landing page, which lists the different categories (if any.)

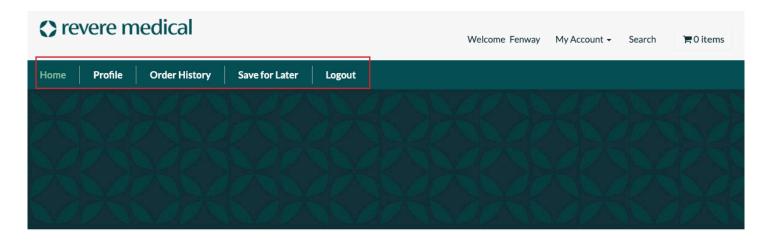
Profile: Edit your name, contact information, username and password.

Order History: View your past orders.

Save for Later: If you started an order and then clicked "Save for Later," you can retrieve the saved

item here. You can move these items into your shopping cart to purchase.

Logout: Log out of the site.



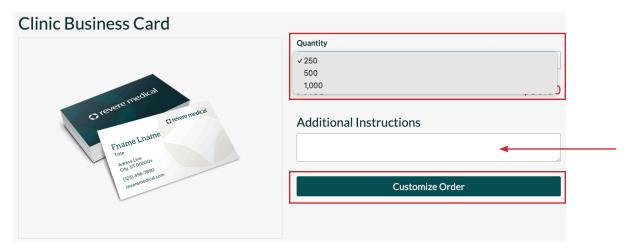
The Fenway Group's contact information is located in the footer of the site. For order/status inquiries, email orders@fenwaycommunications.com. For help with the site, email support@fenwaycommunications.com.



PLACING AN ORDER

Once you've selected your product, you must choose your quantity in the drop down and click "Customize Order" to personalize it with your information.

You can also add any special notes about the order in the "Additional Instructions" box on the product detail page. There is another opportunity for this on the Checkout page.



Fill out all of the required fields marked with an asterisk.

Update Preview: Click this after filling out the form to proof your item.

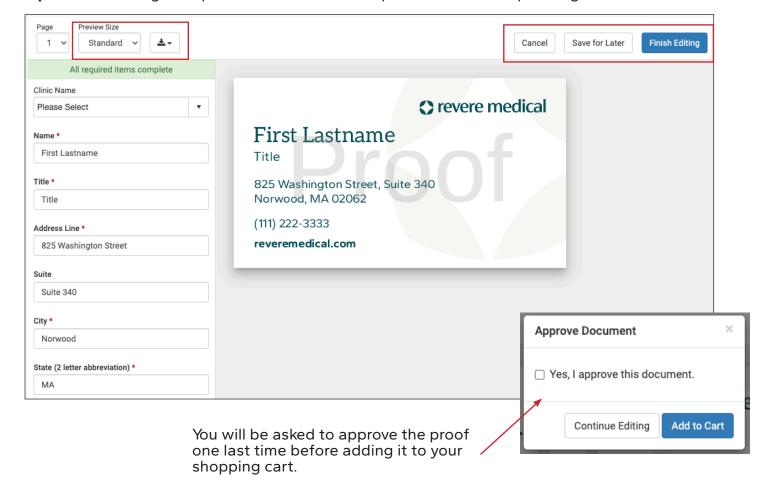
Download Proof: Download a PDF of the item.

Save for Later: Puts this job in your "Save for Later" tab on the home page. You can come back to this

job to edit it or check out.

Finish Editing: Adds the item to your shopping cart.

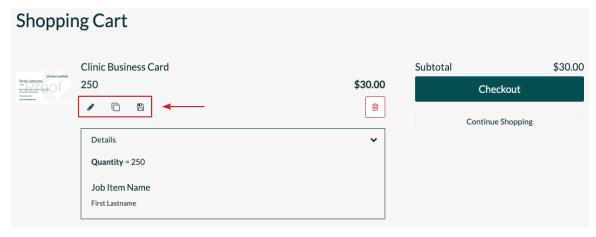
Tip: You can change the preview size with the drop-down above the proofing area.



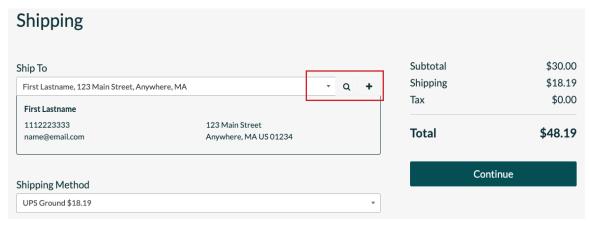
SHOPPING CART & CHECKOUT

The Shopping Cart page allows you to view your order summary, duplicate an order, save an order for later, or edit an order.

Click the "Checkout" button to continue to the Shipping page.



Select your shipping address from the drop down or click the plus (+) button to add a new shipping address. All orders will ship via UPS Ground.



Please be sure to enter your PO number upon checkout.

You can also enter any special notes about the order in the comments field. (Specific edits or turnaround requests.) The "Complete Order" button is the last step and submits your order to Fenway.

